



**A message from Alan J. Wheatley, (2008)**

President, American Covers Inc., d.b.a. HandStands

Dear Valued Customer,

In light of recent reports concerning the safety and quality of imported products, HandStands would like to take this opportunity to assure all customers of our commitment to the highest level of quality standards. Safety and quality have always been a priority for HandStands, and we go to great lengths to insure that our products meet or exceed current industry standards.

**Safety Tests & Inspections**

Due to the wide array of products offered, HandStands has implemented four processes to ensure a high standard of quality and safety. These processes include:

- 1 On-site factory inspections/evaluations of raw materials and finished goods are conducted by China based inspection staff
- 2 In-house inspection/evaluation/reporting of incoming finished goods by HandStands quality assurance department
- 3 Third party inspections/evaluations of finished goods by internationally and nationally accredited laboratories such as SGS and Enviropro
- 4 Ongoing random batch testing of completed goods to insure compliance

**Working with Overseas Factories**

HandStands sells the finest products while maintaining high standards for quality and safety in our supplier factories. Quality and safety standards are insured in the following ways:

- Experienced quality assurance staff based in China, fluent in both Chinese and English, continually monitor factories to insure compliance with internal and industry quality and safety standards
- Factory compliance with local and international social policies and labor laws
- Provide Material Safety Data Sheets (MSDS) for our products upon request
- HandStands has long-term 'partner-like' relationships with its current off-shore factories. Thorough evaluation of new factories are conducted prior to engaging in new working relationships

**Environmental Policy**

In a conscious effort to be a good global citizen, HandStands requires that our facilities and our supplier's factories are certified to meet or exceed environmental, social and quality standards as well as sustainability. We expect that all our 'partners' up and down the supply chain find measurable and meaningful ways to save and conserve energy, natural resources, and reduce waste.

It is our highest priority that our customers feel confident in our products and our company. We will continue to maintain the highest level of standards and monitor any new safety requirements issued by local, state, and federal government agencies.

In closing, we would like to thank you in advance as we work together to create exciting products that consistently meet or exceed the highest level of safety standards. Please contact me directly at [alan@handstands.com](mailto:alan@handstands.com) if you have any questions.

Sincerely,

Alan J. Wheatley  
President  
HandStands